

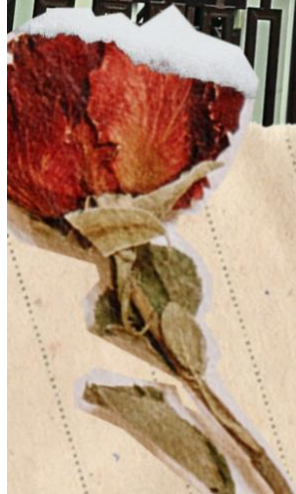
GRIEVANCE REDRESSAL CELL  
SBMS  
COLLEGE  
SUALKUCHI, ASSAM 781103



গুৱালকুছি বৃন্দৰাম মাধৱ সত্ৰাধিকাৰ মহাবিদ্যালয়  
SUALKUCHI BUDRAM MADHAB SATRADHIKAR COLLEGE  
ESTD. 1963  
স্থাপিত: ১৯৬৩ খৃঃ

WEBSITE:

<https://sbmscollege.org/>



ESTD 1984  
SBMS

Executive Meeting  
Grievance Redressal Cell, SBMS College, Sualkuchi,  
Date: 18/11/2022

### Agendas:

1. Meeting presided over by the Chairperson.
2. Convenor lays ~~at~~ out the ~~so~~ issues.
3. Discussion on the grievances.
4. Decisions taken.
5. Concluding remarks.

### Brief summary:

An executive meeting of the Grievance Redressal Cell, SBMS College, is held on 18/11/2022, to address the following issues on the basis of three complaints lodged by three students of the college.

Complaint number 1. — Shortage of ceiling fans in the Boys Common Room.

Complaint number 2. — Under-marking in the Sessional Examination.

Complaint number 3. — Over-pricing in the food items of the College Canteen.

### Discussions and Actions taken:

Regarding the shortage of ceiling fans, the chairperson and the other members assured the complainant that two more fans would be



installed soon in The Boys Common Room.

Regarding under-marking, the Chairperson said that the student that his answer-script would be reevaluated by the concerned department in order to ensure that he is not deprived of his rightful marks.

Regarding over-pricing of edibles in the College Canteen, the Cell promised that the prices of the highest-selling articles would be reduced by 15%.

Conclusion:- In this way the meeting came to an amicable end as all grievances were addressed to at the end of the day.

Members present

Signature

1. Dr. Banti Borah

*[Signature]*

2. Mr. Gopal Sarma

*[Signature]*

3. Dr. Jogesh Deba

4. Dr. Banajil Baishya

Banajil Baishya

5. G. S. (Students' Union, SBMS College)

Nayan Jyoti

## Executive Meeting

Grievance Redressal Cell  
SBMS College, Sualkuchi

Date : 26/08/2023



### Agendas :

1. Chair person to preside over the session
2. Convenor to announce the grievances
3. Discussion and solutions
4. Resolutions taken
5. Concluding remarks.

### Brief Summary

In an executive meeting held today on 26/08/2023 the Grievance Redressal Cell, SBMS College addressed the following issues raised by a few grieving students of the college.

Complaint number 1. Shortage of water (drinking) in the water cooler near the Virtual Classroom.

Complaint number 2. Loss of mobile phone inside the College campus.

Complaint number 3. Installation of a few more chairs in the Boys' Common Room.

### Redressals:

Regarding shortage of drinking water in the cooler, the Chairman, after a brief discussion with the other members present assured the students that proper care would be taken to ensure that the water tank is checked regularly if it is



full or not.

Regarding the loss of mobile phone by a student the Cell guaranteed that a case would be lodged in the local police station to recover it as soon as possible.

Regarding the demand for more seats in the Boys' Common Room, the Chairman announced that the authority had already placed an order for eight more chairs in the room.

In this way the meeting came to a peaceful end with both the parties expressing their happiness and satisfaction at the solution.

Members present and their signatures

- 1. Gopal Sarma Kumar
- 2. Dr. N. R. Kalita Mishra
- 3. Dr. J. Deka Dey
- 4. Dr. B. Barshya Banajit Barshya
- 5. General Secretary, Students' Union, Karan Kakat