

GRIEVANCE REDRESSAL CELL
SBMS
COLLEGE

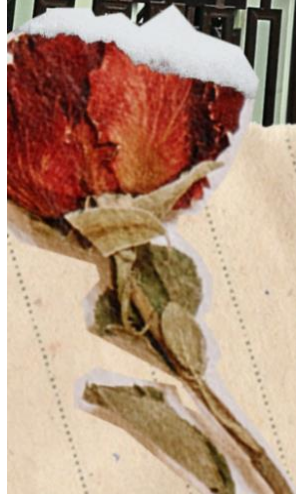
SUALKUCHI, ASSAM 781103



গুৱালকুচি বৃন্দৰাম মাধৱ সত্ৰাধিকাৰ মহাবিদ্যালয়
SUALKUCHI BUDRAM MADHAB SATRADHIKAR COLLEGE
ESTD. 1963
স্থাপিত: ১৯৬৩ খৃঃ

WEBSITE:

<https://sbmscollege.org/>



Executive Meeting
Grievance Redressal Cell, SBMS College,
Date: - 26/11/2021



Agendas:

1. Chairperson presides over the meeting
2. Agendas laid out by the convener
3. Discussions
4. Resolutions
5. Concluding Remarks

In an executive meeting held in the Virtual Classroom on the 26th November, 2021, the Grievance Redressal Cell, SBMS College, addressed the following issues and tried to resolve them.

Agenda number one: Slippery condition of the ramp near Room No. 19.

Agenda number two: Shortage of text books in the College Central Library.

Actions taken:

After a prolonged and detailed discussion on both the issues, the G.R. Cell found an amicable solution to both the problems faced by the students of the Swakuchi Budhan Madhab Satradhikar College.

Solution number one: Constant cleaning of the said ramp during the rainy season.

Solution number two: Purchase of more text books from the next session (academic).

Members present in the meeting

1. Dr. D.C. Bhagabati — *Dr. D.C. Bhagabati*
2. Mrs. M. Devi — *Mrs. M. Devi*
3. Dr. J. Deke — *Dr. J. Deke*
4. Dr. B. Bhishya — *Dr. B. Bhishya*
5. G.S. (Students' Union) — *G.S. (Students' Union)*



Incluri
Jagadipen
Ranajet Bishtya

- Dhritiman Sandilya

Executive Meeting
Grievance Redressal Cell, SBMS College
Date: 16/03/2022



Agenda:

1. Chair-person presides.
2. Convenor points out the grievances.
3. Threadbare discussion.
4. Resolutions taken after observation.
5. Conclusion.

Today on the 16th March, 2022, the Grievance Redressal Cell, SBMS College, came up with the following issues based on the complaints lodged by a few students of SBMS College. The committee and the complainants discussed the issues and tried to arrive at some logical solutions mentioned below.

Complaint number 1: Insufficient space in the parking lot for bicycles.

Complaint number 2: Heated argument in the campus over an incident of bullying.

Complaint number 3: Misbehaviour towards a girl student

Actions taken:

1. The Cell guaranteed to provide more parking space within a month.



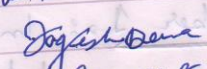
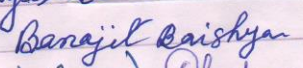


2. The cell promised to look into the matter and take strict measures against the guilty students.

3. The Grievance Redressal Cell gave word to the complainant that the guilty students would be made to apologise to the girl concerned in the public inside the college campus. Further, it also promised to ensure that no such incident happen in the future.

In this way the meeting came to a peaceful ending with the students expressing their satisfaction.

Signature of the members present:

1. Dr. D. C. Bhargabati 
2. Dr. B. Borah 
3. Dr. J. Deka 
4. Dr. B. Baishya 
5. General Secretary (Students' Union) 