

GRIEVANCE REDRESSAL CELL
SBMS
COLLEGE

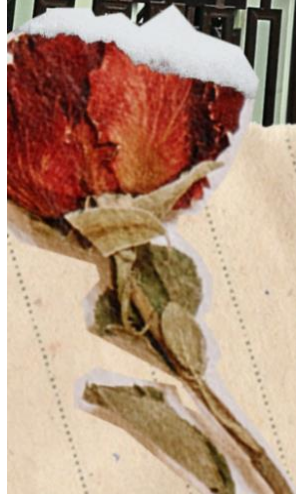
SUALKUCHI, ASSAM 781103



গুৱালকুছি বৃন্দৰাম মাধৱ সত্ৰাধিকাৰ মহাবিদ্যালয়
SUALKUCHI BUDRAM MADHAB SATRADHIKAR COLLEGE
ESTD. 1963
স্থাপিত: ১৯৬৩ খৃঃ

WEBSITE:

<https://sbmscollege.org/>



Executive Meeting of
Grievance Redressal Cell
S.B.M.S. College, Sualkuchi
Date: 06/06/2018



Agenda

1. Taking chair by the Chairman
2. Objective of the meeting: Convenor
3. Discussion on the grievances lodged by the students
4. Action taken
5. Concluding remarks by the Chairman

Signatures of the members present:

<u>Members</u>	<u>Signatures</u>
1. Dr. D. C. Bhagabati	
2. Ms. M. Devi (Convenor)	
3. Dr. J. Deba (Member)	
4. Dr. B. Baishya (")	
5. General Secretary, Student Union.	

Proceeding

An executive meeting of the Grievance Redressal Cell, S.B.M.S. College is held under the chairmanship of Dr. D. C. Bhagabati at Principal Chamber on 06/06/2018. The objective of the meeting is highlighted by the convenor and urged all the members to discuss the grievances raised by students so far.

After a detailed discussion on the grievances raised by students, the house takes the following actions:

Complaint 1: Capturing Mobile Phons during exam of 5 students

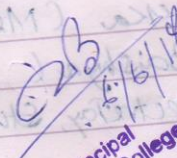


Complaint 2 : Regarding insufficient desk bench in the 1st year (Arts) class in the English section.

Follow up action : 1. The matter related to the capturing of mobile phone is discussed and the matter is resolved by taking separate undert not to use mobile phones during exam in future.

2. The house discuss the matter and will resolve the issue through placing the matter in the Committee concern.

The meeting came to an end with the concluding remarks of the chairman.


Principal
S.B.M.S. College
Sualkuchi

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Executive Meeting

Grievance Redressal Cell

S. B. M. S. College, Sualkuchi.

Date: 15/11/2018



Agenda

1. Taking Chair by the chairperson
2. Objective of the meeting: convenor
3. Discussion on the grievances lodged by students.
4. Action Taken
5. Concluding Remark.

Signature of the members present.

Member

1. Dr. D. C. Bhagabati
2. Ms. M. Davi (Convenor)
3. Dr. J. DeKa (Member)
4. Dr. B. Baishya (")
5. General Secretary, Students Union.

Signature

Dr. D. C. Bhagabati
 Ms. M. Davi
 Dr. J. DeKa
 Dr. B. Baishya
 Bishwa

Proceeding

Today on 15/11/2018 an executive meeting of the Grievance Redressal Cell is held under the chairmanship of Dr. D. C. Bhagabati at Principal chamber. The objective of the meeting is highlighted by the convenor and urged all the members present in the meeting to discuss the complains collected from the complain box opened on 20/9/2018 and 14/11/2018.

Complaint 1: Complaint against a student in a drunken mode.

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Action Taken 1: The case is resolved by taking the undertaking by the student named HIRAK JYOTI MAZUMDER, B.Sc. 3rd Sem and from his father Sri Dina Moni Mazumder that he will never repeat the same in future.

Complaint 2: Complaint against a student for nondepositing the recovered mobile phone to the authority.

Action Taken 2: The case is resolved by taking the apology letter from Nilanku Kalita, of B.Sc. 3rd Sem.

Complaint 3: Grievance against Mr. Shiva Prasad Sarcoma, a Candidate for Students' Union Election 2018-19 regarding hiking of attendance percentage during nomination.

Action Taken 3: The case is resolved amicably.

Complaint 4: Allegation against some students and Regional Association for degrading the academic environment of the college during election. (By 5 Students)

Action Taken 4: The case is resolved by discussing the matter with the students fraternity and with the Election officers.



Complaint 5: Allegation against two students viz. Mr Arup Raha and Mr. Mritenka Kalita for creating rumour in Social Media during election. The allegation was lodged by Bhaskar Baishya (III sem B.Sc) and Nayan Jyoti Baishya.

Action Taken 5: The case is resolved by discussing the matter with the students fraternity and with the Election officers.

Complain 6: Allegation against Mr. Mriten Kalita and Mr. Jitn Mani Das (Education Secretary of regional AASU unit) for unauthorised entry in the AASU office room during vacation.

Action Taken 6: The matter is solved amicably.

The chairperson extended sincere thanks and gratitude to the members present for their advise and the meeting came to an end with the concluding remarks of the chairman.

[Signature]

Principal
S.B.M.S. College
Suakuchi

Executive Meeting

Grievance Redressal Cell (SBMS College)

Date: 23/03/2019

Agenda

1. Chairperson to preside over the meeting
2. Objective of the meeting (Convener)
3. Discussion on the Grievances lodged by students
4. Action Taken
5. AOB.

Signature of the Members present -

<u>Sl. No</u>	<u>Name</u>	<u>Signature</u>
1	Dr. J.C. Bhagabati	Dr. J.C. Bhagabati
2	Mrs. M. Devi (Convener)	Mrs. M. Devi
3	Dr. J. Deza (Member)	Dr. J. Deza
4	Dr. B. Baishya ()	Dr. B. Baishya
5	General Secretary Students' Union.	Bishwa

Proceedings:

To day on 23/03/2019 an executive meeting of the Grievance Redressal Cell, S.B.M.S. College is held under the chairmanship of Dr. J.C. Bhagabati at the Conference room. The objective of the meeting is highlighted by the convener and urged all the members present in the meeting to discuss the complaints raised by students so far.

After a detailed discussion on the grievances raised by students, the house takes the following action.

Complaint 1 : Requested to provide reference books for the B.Sc (Honours) of Physics department

Action Taken 1: The house discussed the matter and resolved that the matter will be informed to the Librarian of the College to solve this.

Complaint 2: Complaint regarding shortage of water in the washroom of Girls' Common room. Complaint raised by Tina Mani Baisya, Girls' Common Secretary.

Action Taken 2: The matter is resolved with the prompt initiation of the authority.

Complaint 3: Complaint raised by Barabte Kalita against Madhuriya Malakar, B.A. 6th Sem student (Education department)

Action Taken 3: The case is resolved amicably with the mutual understanding of both the parties.

Complaint 4: Complaint against canteen facility.

Action Taken 4: The matter is solved amicably.

The meeting finally came to an end with concluding remarks of the Chairman. The Chairman thanks all the members for their cooperation and valuable suggestions.


Principal
S.B.M.S. College
Kutuchi